Planned Power Shutoff

A planned power shutoff is the purposeful de-energization of the power lines by PG&E. This action may be taken in certain conditions to reduce the risk of utility infrastructure starting wildfires.

Sonoma County’s Department of Emergency Management is committed to providing public education in preparedness to assist individuals, families, and organizations in understanding their risks, and the actions they can take to improve their outcomes should disaster strike.

From our past experience we can carry forward this important idea: **BE READY TOGETHER**

Our neighbors, communities, and networks are one of our most valuable resources.

“We have our neighbor’s back.”

www.socoemergency.org
8 things you need to do to get ready for possible loss of power:

1. Make sure PG&E has your current contact information. Update it at PGE.com or call (866) 743-6589.

If you have lifesaving medical equipment:
   a. Verify PG&E has you registered with their Medical Baseline Allowance program.
   b. Plan to have back-up power sources for all critical medical needs (including refrigerated lifesaving medications).
   c. Connect with nearby family or neighbors.

2. Have a back-up charging system for cell phones.

3. Consider alternate power generation choices for your home or critical business systems. Be sure to follow all manufacturers safety instructions for stand-alone power generators.

4. Identify a place you can go to cool off.

5. Keep some cash on hand (credit/debit stations, and ATMs may be without power).

6. Work with your neighbors to make sure everyone is ready.

7. Stay informed during disasters and sign up for SoCoAlerts at SoCoAlert.org.

8. Check and update your emergency kit and supplies SoCoEmergency.org.

If PG&E has notified you that they may turn off the electricity in your area within 48 hours (or less) here are some important things to do NOW:

1. Make sure cell phones and back-up batteries are fully charged for all devices.

2. Fill up your car with gas and leave it out of the garage. (You should also learn how to manually open the garage door).

3. Place your go bag or emergency kit in the car.

4. Fill some water bottles (3/4 full only) and place them in the freezer to help keep things cool.

5. Make sure you have cash.

6. Check PGE.com for updates and information on community resource centers.

7. Check SoCoEmergency.org for tips to stay cool.

8. Contact your neighbors who may need help and help them get ready.

Power could be out for a number of days. The conditions that cause PG&E to turn off the power also mean we have a high risk of wildfire. STAY INFORMED!

If your power is out:

1. Check to see if your NOAA radio, internet, and phone are working.

2. SoCoAlert will send messages if evacuations are ordered. If you are in a high-risk wildfire area, stay alert—warning devices may not work without power.

3. Use your cell phone sparingly to preserve power. Text instead of voice calls. Keep family up to date about how you are doing.

4. Stay hydrated and cool.

5. Keep your refrigerator doors closed. Use the most perishable items first. Items which fully thaw (above 40 degrees) must be used within 4 hours or thrown out.

6. If you have a generator, be sure to follow safety instructions and use only as needed to save fuel. ALWAYS allow the generator to cool completely before refueling.

7. If you have relatives or friends in other areas that still have power, visit them!

8. Check on your neighbors and help each other.